



# Ampli DECT150



GEEMARC  
**CLEAR SOUND**<sup>®</sup>  
HEAR THE DIFFERENCE

**GB** User guide p.2

**F** Notice d'utilisation p.30

**CAUTION:** THIS TELEPHONE PRODUCT IS SPECIFICALLY DESIGNED FOR PEOPLE WITH HEARING DIFFICULTIES AND IS PROVIDED WITH A HANDSET EARPIECE WITH VOLUME CONTROL FOR INDIVIDUAL REQUIREMENTS. DUE CARE MUST BE TAKEN BY ALL USERS THAT THE HANDSET EARPIECE VOLUME CONTROL IS SET TO THE LOWEST LEVEL ACCEPTABLE BY EACH RESPECTIVE USER. CARE SHOULD THEREFORE BE EXERCISED TO ENSURE THAT ANY NEW USERS ARE FAMILIAR WITH THIS REQUIREMENT.

**ATTENTION:** CE TELEPHONE PEUT ETRE DESTINE AUX PERSONNES AYANT DES PROBLEMES D'AUDITION. IL POSSEDE UN ECOUTEUR A VOLUME VARIABLE. A LA PREMIERE UTILISATION, ASSUREZ VOUS QUE LE BOUTON DE REGLAGE DU VOLUME SOIT POSITIONNE SUR LA POSITION VOLUME MINIMUM. LES PERSONNES MALENTENDANTES POURRONT PAR LA SUITE AUGMENTER LE VOLUME POUR L'ADAPTER A LEUR AUDITION.

e  
n  
o  
h  
p  
e  
T  
e  
T



## INDEX

	PAGE
DESCRIPTION	
- Handset and base unit controls	6
GENERAL SETTINGS	
- How to connect the phone and set the batteries	10
- Charging the batteries	10
- Phone range	11
- Clean the phone	11
BASE SETTINGS	
- Base ringer volume	12
HANDSET SETTINGS	
- General settings icons displayed	13
- Ringer volume, melody and shaker	13
- Handset registration	14
- Handset deregistration	14
- Network features, Flash time, Dial pause	15
USING THE PHONE	
- Making a call	16
- Answering a call	16
- Use the call back features	16
- How to use the volume and tone functions	16
- Paging the handset	17
- Timer	17
PHONE BOOK	
- About the phone book	18
- Phone book handset ring tone settings	18
- Storing a number with a name	19
- Dialling using the phone book	19
- Modify a phone book entry	20
- Delete a phone book entry	20

## CALLER IDENTIFICATION

- Caller ID features 21
- Dial Caller ID numbers 21
- Store numbers and names into the phone book 21
- Delete stored names and numbers 22

## ADDITIONAL HANDSETS

- General settings 23
- Using several handsets 23
- Deregister all additional handsets from the base 24
- Internal calls 24
- Call transfer to another registered handset 25
- Headset option 25

## ADDITIONAL BASE UNIT

- General settings 26
- How to add a base unit 26

## TROUBLE SHOOTING

- Generality 27
- A warning tone is heard during a call 27
- The phone does not work 27
- No number is displayed when the phone rings 27

## GUARANTEE 28



For product support and help visit our website at

[www.geemarc.com](http://www.geemarc.com)

telephone 01707 384438

or fax 01707 372529



## SOMMAIRE

PAGE

### DESCRIPTION

- Description du combiné et de la base 6

### INSTALLATION

- Raccordements du téléphone et mise en place des batteries 30
- Chargement des batteries 30
- Rayon d'action 31
- Entretien du téléphone 31

### REGLAGE DE LA BASE

- Réglage du volume de sonnerie de la base 32

### REGLAGE DU COMBINE

- Présentation des icônes 33
- Volume, mélodie de la sonnerie et vibreur 33
- Enregistrement d'un combiné sur la base 34
- Annuler l'enregistrement d'un combiné de la base 35
- Propriétés du réseau, touche R (Flash) , insertion d'une Pause 35

### UTILISATION DU TELEPHONE

- Appeler 37
- Répondre à un appel 37
- Rappeler le dernier numéro composé (BIS) 37
- Réglage du volume et de la tonalité de l'écouteur 37
- Recherche du combiné (pagination) 39
- Minuterie (durée des appels) 39

### REPERTOIRE

- A propos du répertoire 40
- Réglage de la sonnerie du combiné 40
- Répertoire 40
- Enregistrement d'un numéro et d'un nom 41
- Appeler en utilisant le répertoire 42
- Modifier un numéro du répertoire 42
- Effacer un numéro du répertoire 42

## AFFICHAGE DU NUMERO DE L'APPELANT

- Affichage des numéros d'appels 43
- Sélectionner et appeler un numéro 43
- Transfert de numéros dans le répertoire 44
- Effacer un ou plusieurs numéros enregistrés 44

## COMBINES ADDITIONNELS

- Généralités 45
- Utilisation de plusieurs combinés 45
- Annuler l'enregistrement de tous les combinés de la base 46
- Communications internes 46
- Transfert d'appel vers un autre combiné enregistré 47
- Option casque 47

## BASE ADDITIONNELLE

- Généralités 48
- Ajouter une base supplémentaire 48

## PROBLEMES DIVERS

- Généralités 49
- Emission d'un signal d'alarme pendant la conversation 49
- Le téléphone ne fonctionne pas 49
- Aucun numéro ne s'affiche lorsque le téléphone sonne 49

## GARANTIE 50



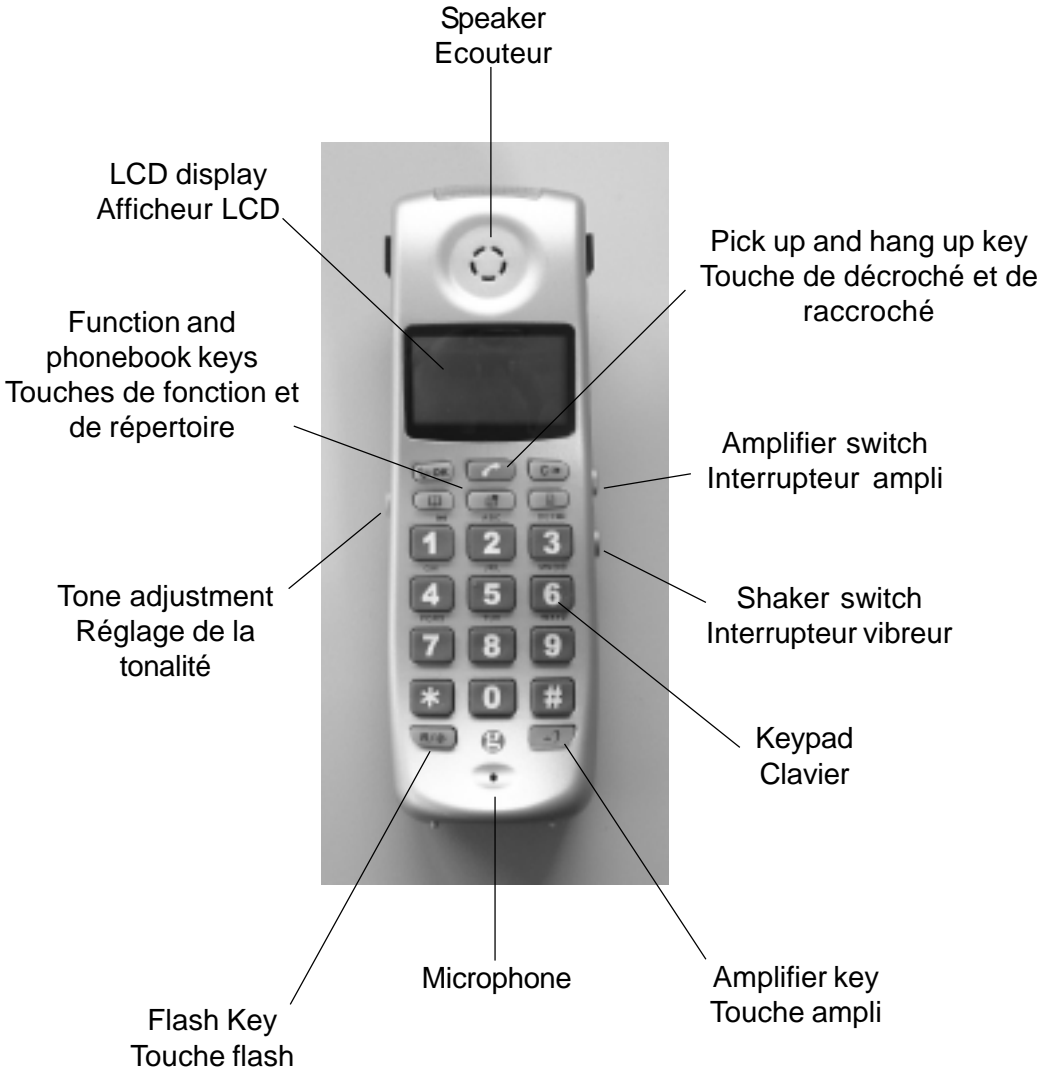
**TEL. SERVICE APRES VENTE :  
03 28 58 75 99**

Pour tout renseignement technique ou toute  
commande visitez notre site web sur  
[www.geemarc.com](http://www.geemarc.com).

Parc d'Activités du Basroch  
2, rue Galilée  
59760 Grande Synthe

# DESCRIPTION

## HANDSET DESCRIPTION DESCRIPTION DU COMBINE



# DESCRIPTION

## HANDSET DESCRIPTION DESCRIPTION DU COMBINE

Belt clip  
Clip ceinture



Amplifier volume  
button adjustment  
Bouton de réglage  
volume ampli

Batteries cover  
Couvercle de batteries

# DESCRIPTION

## BASE CONTROLS CONTROLES SUR LA BASE

Handset cradle  
Support combiné



Charge contacts  
Contacts de charge

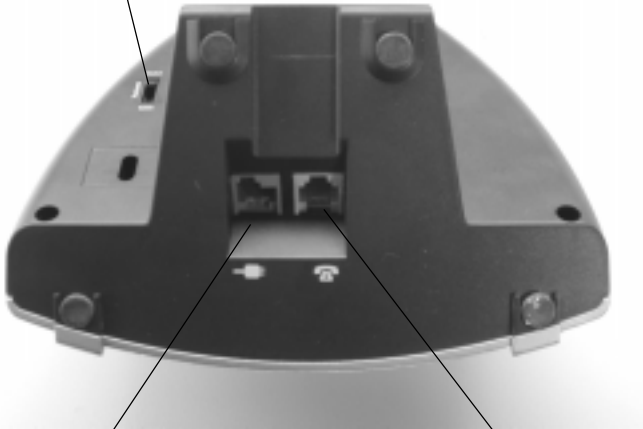
Page key  
Touche de pagination



# DESCRIPTION

## BASE CONNECTIONS CONNEXIONS SUR LA BASE

Ringer volume setting switch  
Interrupteur de réglage sonnerie



\* Power adaptor socket  
\* Connecteur adaptateur  
secteur

\*\* Line socket  
\*\* Connecteur cordon de ligne

(\*) Classified "hazardous voltage" according to EN60950 standard.  
Classé "tension dangereuse" selon la norme EN60950.

(\*\*) Classified TNV-3 according to EN60950 standard.  
Classée TNT-3 selon la norme EN60950

# GENERAL SETTINGS

## 1 - HOW TO CONNECT THE PHONE AND SET THE BATTERIES

---

- 1 - Plug the adaptor in the power wall socket and the power plug in the base socket (\*).
- 2 - Connect the line cord plug to the base socket (\*\*).
- 3 - Connect the line cord to the PTT socket.
- 4 - Insert the batteries with the correct polarity into the batteries compartment and replace the battery cover.
- 5 - Place the handset on the base unit then a short beep will be heard and the battery symbol will flash on the display, except if the batteries are totally empty.


**NOTE:** Do not expose the base to electric equipment like TV, radio, monitors, sunlight, heat or other phones...to avoid any disturbances of your phone.

(\*) Classified “hazardous voltage” according to EN60950 standard.

(\*\*) Classified TNV-3 according to EN60950 standard.


## 2 - CHARGING THE BATTERIES

---

The phone is supplied with NiMH rechargeable batteries. In standby mode, batteries are fully charged around 170 hours and talk time is around 8 hours. The battery charge icon  will flash as long as the phone is being charged and will stop when the charging process is complete. The phone has an automatic charging control to avoid excessive charging.

**IMPORTANT:** Batteries must be charged during 24 hours before using the phone for the first time.

### Battery charge icon:

The handset display shows  when the batteries are flat and when a warning signal is heard. If the phone does not have enough power or is not completely recharged, it switches itself off automatically until it is returned to the base unit.

# GENERAL SETTINGS

## 3 - PHONE RANGE

---

The phone radio range can work up to 300 m and radio signal can be affected by many factors like a wall, obstacles...The maximum range if there are no obstacles between the phone and the base unit is around 300 m.

If the range is restricted by walls in a house or in the office, the base unit should be in a slightly elevated position.

A warning signal (beep) will be heard when the handset is out of the range, the call will be stopped if the handset does not come nearer to the base unit.

## 4 - CLEAN THE PHONE

---

Clean the phone with a soft cloth. Keep the base and handset charging contacts clean. Never use polishes or cleaning agents - they could damage the finish or the electrics inside.

Note: We advise you to place the telephone on a table cloth or similar, as rubber feet can mark some surfaces.

Thunderstorms: unplug your phone from the telephone socket during thunderstorms because it could damage your phone. Your guarantee does not cover thunderstorm damage.

# BASE SETTINGS

## BASE RINGER VOLUME

---

The base ringer volume can be adjusted by using the slider switch located on the base rear panel.

Remark: It is only possible to adjust the ring volume, the ring tone melody cannot be adjusted.

The following settings are available:

Switch position	Symbol	Function
Pos 1	○	Off
Pos 2	●	Min
Pos 3	●	Med
Pos 4	●	Max



For product support and help visit our website at

[www.geemarc.com](http://www.geemarc.com)


telephone 01707 384438


or fax 01707 372529


# HANDSET SETTINGS





## 1 - GENERAL SETTINGS ICONS DISPLAYED

There are three settings icons displayed on the handset:

Ringer volume icon  to set the ring volume and melody.

Register handsets icon  to register / deregister handsets.


Network settings, Flash time and Dial Pause icon settings  to set Network, Flash time and Pause. The whole menu is controlled by using the following keys:

- To activate or deactivate the menu and programming mode use the  key.
- To move forward in the menu press the  ( **1** ) and  ( **3** ) keys to move backward.
- To move forward to another step or confirm a selection press the  key.

## 2 - HANDSET RINGER VOLUME, MELODY AND SHAKER

To set the volume and melody please follow instructions below:

1 - Press the  key.

2 - Press the  ( **1** ) or the  ( **3** ) key to select the desired icon shown on the display. The selected icon will flash on the display.

3 - Press the  key to select the  icon.




4 - Now you can select one of the possibilities below:


1/4 +++++ for the Ringer volume.


2/4 for the Normal calls ringer melody.


3/4 for the Phone book  ringer melody.

4/4 for the Phone book  ringer melody.

Press the  to scroll through the menu. If you want to modify entries press  ( **1** ) and  ( **3** ) keys.

5 - Press the  key to confirm the settings and exit to the menu.

6 - If you want to exit to the menu press .

7- In addition to the ring, you can use the shaker function with the switch set to the  position.




# HANDSET SETTINGS

**IMPORTANT:** If you connect several bases together, the handsets registered to the additional bases will ring for a few seconds during an incoming call even if you take the line with one of the first base handsets.

## 3 - HANDSET REGISTRATION

---

How to register a handset to a base unit:

- 1 - Unplug the mains adaptor from the base unit during few seconds.
- 2 - Replace the adaptor to the power socket.
- 3 - Press the **R/→** key.
- 4 - Press the **M ( 1 )** or the **DEF M ( 3 )** key to select the  icon shown on the display. The selected icon will flash on the display, then press **OK** key; 1/1 0000 will be displayed.
- 5 - Enter the base unit PIN code (factory setting to 1111), then press **OK** key.
- 6 - The handset is now searching for the base unit to be registered, a beep will be heard when the handset is registered to the base.

Note: the handset supplied with the base unit is already registered to the base unit. So it is not necessary to register this handset.

## 4 - HANDSET DEREGISTRATION

---

To deregister the current handset from the base unit follow the instructions below:

- 1 - Press the **R/→** key.
- 2 - Press the **9** and the **4** keys to enter **94** number, 1/1 0000 will be displayed.
- 3 - Enter the base unit PIN code (factory setting to 1111), then press **OK** key. The handset is deregistered from the base unit and a beep will be heard when the handset is registered to the base. If you wish to use several handsets and base units, all handsets must be registered. Each handset you want to use must be registered separately to the base unit. You can register up to 2 base units for one handset and up to 4 handsets can be registered to one base unit.

# HANDSET SETTINGS

## 5 - NETWORK FEATURES, FLASH TIME, DIAL PAUSE

---

- 1 - Press the **R/→** key.
- 2 - Press the **⏏** ( **1** ) or the **DEF ⏏** ( **3** ) key to select the desired icon shown on the display. The selected icon will flash on the display.
- 3 - Press the **↵ OK** key to select the **⏏** icon.
- 4 - You can choose from the menu below:
  - 1/5 1/2 : 1 For UK, 2 for France (CID features).
  - 2/5 Tone/Pulse for dialling must be set to Tone.
  - 3/5 A,B,C,D (Telephone network settings)
  - 4/5 Flash time R key
  - 5/5 Dial pause to insert a pause in the number

You can scroll into the menu by pressing the **↵ OK** key. Press the **⏏** ( **1** ) or the **DEF ⏏** ( **3** ) key to modify entries, press **↵ OK** to confirm modification.

- 5 - Press the **R/→** key to exit the menu.

### Network settings

You can choose between 4 network settings:

A Factory setting (default value), B, C, D

These settings are used to match the signal level when working on different phone networks.

Note: The setting should be left to A

Flash time settings for **R/→** . You can choose between 2 settings:

- a) \*\*\* 100 ms for United Kingdom
- b) \*\*\*\*\* 300 ms for France




### Dial pause settings

You can insert a pause time in a phone number after the first digit, the digits after the pause time are dialled after a 3 seconds delay. Two settings are available to use this feature Yes or No.

# USING THE PHONE

## 1 - MAKING A CALL



---

- 1 - Dial the phone number you want to call, you can press the  key to cancel an incorrect entry.
- 2 - Press the , the number is automatically dialed.
- 3 - On completion of the call simply press the  again to release the line or put the handset on the base.

## 2 - ANSWERING A CALL


---







When an incoming call is received proceed by:



- 1 - Press the  key to take the line and speak.
- 2 - On completion of the call simply press the  again to release the line or put the handset on the base.

## 3 - USE THE CALL BACK FEATURES

---

The five last dialled call numbers will be shown on the display when pressing the  key.


- 1 - Press the  key and scroll through the list by pressing the  (  ) or  (  ) keys until you select the number you want.
- 2 - Press the  key to dial the number.

Note: Pressing the  key again will cancel this process. The displayed entry can be deleted by pressing the  key, a short beep will be heard to confirm.

## 4 - HOW TO USE THE VOLUME AND TONE FUNCTIONS

---

Setting the handset volume, treble and bass:

The handset hearing volume can be set during a call by using the volume key located on the handset rear side. Pressing the volume key increases the handset volume by 4 steps of 4 dB each time. The phone amplification can be increased with the V slider switch and the  key.



# USING THE PHONE

The following settings are available:

1 - The V switch set to  and  activated (key is lighting).


The handset volume can be adjusted within the following values range :

4 dB / 8 dB / 12 dB / 16 dB.


2 - The V switch set to  and  activated (key is lighting).

The handset volume can be adjusted within the following values range:

16 dB / 20 dB / 24 dB / 28 dB.

In addition for both settings, you can use the tone control  slider switch to increase treble and bass up to 10 dB.

Notes:


- Pressing the  key deactivates the additional amplification and the tone control functions (Key is not lighting).

- You can leave the V slider switch to  position if the phone is always used by impaired hearing user.


## 5 - PAGING THE HANDSET

---

If you wish to locate your handset simply follow the instructions below:

1 - Press the  key on the base unit located on the base front side.

2 - All registered handsets will be paged and will ring.

3 - Press twice the  on the located handset to stop the paging mode.

Pressing the  key on the base unit has the same effect.

## 6- TIMER

---

A timer will be displayed on the screen after starting the call. You can check the call length by using this function.

# PHONE BOOK

## 1 - ABOUT THE PHONE BOOK

---

Names and phone numbers can be stored in the phone book. Each phone number stored in the phone book can be called by pressing only few buttons. If your Caller ID service is available, the name and the number of the caller will be displayed during the incoming call. This will be done only if the caller name and number have been stored in the phone book.

The phone book is divided into two parts (2 x 10 entries). One phone book can be used for friends and family numbers and the second one for business contacts. The entries in both phone books are sorted out by using an alphabetic list. Each name can contain up to 10 characters and each phone number can have up to 25 digits.

## 2 - PHONE BOOK HANDSET RING TONE SETTINGS

---

It is possible to have a different ring to identify which phone book is being used.

You can set it as below:

1 - Normal phone call

2 - Calls from phone numbers and names in the first phone book .

3 - Calls from phone numbers and names in the second phone book .

Differentiated ring tones are only available when the caller ID is activated.

### IMPORTANT :



Even if a caller is stored in a phone book, it can happen that only the normal ring tone is triggered, in this case caller may have used his or her private number function.

# PHONE BOOK

## 3 - STORING A NUMBER WITH A NAME

---

Follow instructions below to store new entries in the phone book:


- 1 - Enter the phone number and dialling codes you wish to set in the phone book.
- 2 - Select one of the two phone books by pressing the  or  key, a beep will be heard and the phone book icon selected will flash.
- 3 - Enter the corresponding name and number by pressing the corresponding number key once or twice to select the desired letter (see the table below).

Key	Characters
1	[space] - 1
2	A B C 2
3	D E F 3
4	G H I 4
5	J K L 5
6	M N O 6
7	P Q R S 7
8	T U V 8
9	W X Y Z 9
0	0

\* or # To confirm the key and go to another one






Example: for AB press A\*B

- 4 - Press the  key to store the entry then a beep will be heard to confirm.

Note: To cancel the process only press and hold the  key.

## 4 - DIALLING USING THE PHONE BOOK

---








- 1 - Select the desired phone book by pressing the  or .
- 2 - Select the desired entry in the list by using the  ( **1** ) or  ( **3** ) key.
- 3 - Press the  key then the number will be automatically dialled.

Note: The process can be cancelled by pressing the  or  key.

# PHONE BOOK








## 5 - MODIFY A PHONE BOOK ENTRY

---

- 1 - Select the desired phone book by pressing the  or  key.
- 2 - Select the desired number to modify by pressing the  ( **1** ) or  ( **3** ) keys.
- 3 - Press the  key.
- 4 - The number will be displayed and can be deleted by pressing the  key.
- 5 - Enter the new number and press the  key to store.

## 6 - DELETE A PHONE BOOK ENTRY

---

- 1 - Select the desired phone book by pressing the  or  key.
- 2 - Select the desired number to delete by pressing the  ( **1** ) or  ( **3** ) keys.
- 3 - Press the  key.
- 4 - Press the  key to delete the entry.
- 5 - Display will show OK?
- 5 - Press the  to confirm then a beep will be heard.



For product support and help visit our website at  
[www.geemarc.com](http://www.geemarc.com)  
telephone 01707 384438  
or fax 01707 372529

# CALLER IDENTIFICATION

## 1 - CALLER ID FEATURES

---

**IMPORTANT:** You need to subscribe to a Caller ID service from your local phone company if you wish to use this feature.

Caller ID will show the caller name and phone number on the handset display. If the phone number is stored in the phone book, the corresponding name will be displayed with the correct ring tone (phone book ring tone).

The display shows \*\*\*\*\* for private call (caller does not want to show his or her name and number).

The 10 last incoming calls are automatically stored in Caller ID list.



When the memory is full, the oldest call will be replaced by the last one.




Note: The  symbol will be displayed if you receive a call in your absence.

## 2 - DIAL CID NUMBERS

---

1 - Press the  key.



2 - Select the desired number to dial by pressing the  ( **1** ) or  ( **3** ) key. Two short beeps will be heard if you reach the end of the list.



3 - Press the  key to dial the number or press the  to display the time and the date of the call or press the  key to exit the menu.

## 3 - STORE NUMBERS AND NAMES INTO THE PHONE BOOK


---

1 - Press the  key.

2 - Select the desired number to store in the phone book by pressing the  ( **1** ) or  ( **3** ) keys. Two short beeps will be heard if you reach the end of the list.

3 - Select the desired phone book in which you want to store the number by pressing the  or  key.

4 - Store the name as described in "PHONEBOOK" item.




5 - Press the  to confirm the storage in the phone book.

# CALLER IDENTIFICATION

## 4 - DELETE STORED NAMES AND NUMBERS

---

1 - Press the  key.

2 - Select the desired number to delete by pressing the  ( **1** ) or   ( **3** ) key. Two short beeps will be heard when you reach the end of the list.

3 - Press the  key to delete the entry, a short beep will be heard to confirm.



For product support and help visit our website at

[www.geemarc.com](http://www.geemarc.com)

telephone 01707 384438

or fax 01707 372529

# ADDITIONAL HANDSETS

## 1 - GENERAL SETTINGS

---

With the DECT standard you have the possible settings below:

- Register up to 4 handsets to one base unit.
- Register up to 2 base units to each handset.
- Make internal call handset to handset and transfer call between handsets registered to the same base unit.
- You can increase the phone range by using 2 base units (move between the phone coverage areas).

## 2 - USING SEVERAL HANDSETS









---

For practical applications and to make life easier, you can register several handsets to the same base unit. You will be able to answer a call anywhere in the office or the home at any time because all handsets will ring at the same time. You can call another place in the office or home by calling another registered handset. You can transfer an incoming call to another handset.

Note: only one incoming or internal call can be made at the same time.

How to use several handsets:

All handsets you wish to use in the base unit must be registered to this base unit. To add another handset please follow instructions below for each handset:


- 1 - Unplug the mains adaptor from the base unit during few seconds.
- 2 - Replace the adaptor to the power socket.
- 3 - Press the  key.
- 4 - Press the  (  ) or the  (  ) key to select the  icon shown on the display. The selected icon will flash on the display, then press  key.
- 5 - Enter the base unit PIN code (factory setting to 1111), then press  key.
- 6 - The handset is now searching for the base unit to be registered.

# ADDITIONAL HANDSETS

Note: to get the maximum efficiency and maximum range you must put the handset near the base unit. The handset range will be the same for each handset.

## 3 - DEREGISTER ALL ADDITIONAL HANDSETS FROM THE BASE

To deregister all handsets from the base unit follow the instructions below:



- 1 - Take one handset.
- 2 - Press the  key.
- 3 - Press the  and the  keys to enter  number 1/1 0000 will be displayed.
- 4 - Enter the base unit PIN code (factory setting to 1111), then press  key.

All additional handsets are deregistered from the base unit.

Note: handset used to deregister the additional handsets is not deregistered.

## 4 - INTERNAL CALLS

When you are using several handsets registered to the same base unit, you can make internal calls handset to handset. To make a call handset to handset please follow instructions below:

- 1 - Press the  key.
- 2 - All other handsets will ring.
- 3 - Press the  key to answer the call.

A tone signal will be heard during a call when you receive an external call. To answer the external call you must finish your internal call first.






# ADDITIONAL HANDSETS


## 5 - CALL TRANSFER TO ANOTHER REGISTERED HANDSET

---

External calls can be transferred to another registered handset from the answering handset (both handsets must be registered to the same base unit).

During an incoming call:


- 1 - Press the  key to answer the call.
- 1 - Press the  key to transfer the call.
- 2 - All other handsets will ring.
- 3 - Press the  key on the requested handsets to answer the call.

If you do not wish to come back to your call and do not wish to transfer the call to other handsets simply press the  key on your called handset.

Note : You cannot transfer an external call to a handset which is not registered to the same base station.

## 6 - HEADSET OPTION

---

If you wish you can connect a headset ref: HEADCL\_BLK to the headset socket located on the side of your phone, with this headset you can use all phone functions as described before. To answer a call simply press the  to take the line and press a second time to release the line.



For product support and help visit our website at

[www.geemarc.com](http://www.geemarc.com)

telephone 01707 384438

or fax 01707 372529

# ADDITIONAL BASE UNIT

## 1 - GENERAL SETTINGS

---

Several base units can be connected to the network in order to extend the range of the handsets. When several base units are registered to a handset, it can automatically search for the next base unit if you go outside the range of the first base unit. The transfer between base units is handled automatically, although this cannot be done whilst a call is in progress. Handset will keep its connection with one of the base units until it loses connection due to having moved out of range. In this case, the handset searches for a new base unit in its registration list.


The base units coverage areas must overlap to ensure there are no gaps in the coverage. Otherwise the radio connection will be lost.

## 2 - HOW TO ADD A BASE UNIT

---

- 1 - Connect the additional base on the network phone socket.
- 2 - Plug in the adaptor.
- 3 - Register the handset to the base unit as described before.

Remark: The first registered handset has priority on the first base. It will be activated when the handset will move to the second base (move to the new radio range).

To check if your handset or all handsets registered to this base are registered simply press the page button  on the new base, all new handsets registered to this base will ring.

**IMPORTANT:** If you connect several bases together, the handsets registered to the additional bases will ring for a few seconds during an incoming call even if you take the line with one of the first base handsets.

# TROUBLE SHOOTING

## IF THE PHONE DOES NOT WORK

### Generality:

Make sure that the phone line cord and adaptor are correctly plugged in and are not damaged.

Make sure that the batteries are fully charged.

Connect another phone on your phone socket or move your phone to another socket to check if the failure is coming from your phone or your PTT socket.

A warning tone is heard during a call:

The batteries are empty and the handset needs to be replaced in the base unit

The phone does not work:

Make sure that the line cord and the power adaptor are correctly connected to the base unit or to the PTT plug and wall power socket.

No number is displayed when the phone rings:

- Please contact your phone network provider to get the caller identification service.
- When the caller does not want to show his or her number (private number), the display will show \*\*\*\*\*. However, it could be a call from a PBX and caller ID may not work properly if the phone is connected to a PBX.

# GUARANTEE

## GUARANTEE

---

From the moment your Geemarc product is purchased, Geemarc guarantee the product for one year. During this time, all repairs or replacements (at our option) are free of charge. Should you experience a problem then contact our helpline or visit our website at [www.geemarc.com](http://www.geemarc.com). The guarantee does not cover accidents, negligence or breakages to any parts. The product must not be tampered with or taken apart by anyone who is not an authorised Geemarc representative. The Geemarc guarantee in no way limits your legal rights.

**IMPORTANT: YOUR RECEIPT IS PART OF YOUR GUARANTEE AND MUST BE RETAINED AND PRODUCED IN THE EVENT OF A WARRANTY CLAIM**

**Please note:** The guarantee applies to the United Kingdom only.

**DECLARATION:** Geemarc Telecom SA hereby declares that this product is in compliance with the essential requirements and other relevant provisions of the Radio and Telecommunications Terminal Equipment Directive 1999/5/EEC and in particular article 3 section 1a, 1b and section 3. The telephone does not operate if the line current is lower than 18 mA.



# GUARANTEE

**Electrical connection** : The apparatus is designed to operate from a 230V 50Hz supply only. (Classified as «hazardous voltage» according to EN60950 standard).

The apparatus does not incorporate an integral power on/off switch. To disconnect the power, either switch off supply at the mains power socket or unplug the AC adaptor. When installing the apparatus, ensure that the mains power socket is readily accessible.

**Telephone connection** : Voltages present on the telecommunication network are classified TNV-3 (Telecommunication Network Voltage) according to the EN60950 standard.



For product support and help visit our website at

[www.geemarc.com](http://www.geemarc.com)

telephone 01707 384438

or fax 01707 372529